

# Purchasing From Goldray

These questions are related to purchasing from Goldray

## How can I get pricing?

For pricing, contact your local sales rep or inside sales rep at the Goldray head office with your specific project details.

## How can I get samples?

For a custom sample, contact your local sales rep or inside salesperson at the Goldray head office with your specific project details. If you are looking for standard or marketing samples, we would be happy to provide those without a specific project in mind.

## What are your lead times?

Lead times will vary with the size of the project and plant capacity, however, a typical lead time would be 2 – 4 weeks for a small project and 6 – 8 weeks for a larger project.

## Do you have standard sizes available in any of your products?

Our tempered glass marker boards are available in both standard and custom sizes. The majority of our architectural and commercial products are produced at sizes customized for each individual project.

## Is there an industry standard for ordering glass sizes?

The ordering sizes standard in the glass industry are width (W) x height (H).

## Do you sell directly to residential customers?

We are not set up to sell directly to residential customers, but would be happy to refer you to a qualified installation company for your residential needs.

## Who do I contact for production or shipping information on my order?

Your main contact for all quotes, orders and shipping information is your inside salesperson at the Goldray head office.



**GOLDRAY**  
G L A S S